

NWMC Cancellation Policy

Open Enrollment/Individual Student Programs

NWMC Cancellation

- If NWMC cancels a program, 100% of fees will be refunded or a reschedule option may be arranged.

Cancellations by the Client

- 30 days or more prior to the first day of the program will be refunded the program cost less an administrative fee/deposit of \$40 per program.
- 7 days to 29 days prior to the first day of the program will be refunded at 70% of the program cost.
- Less than 7 days prior to the first day of the program will not be refunded
- Cancellations must be received in writing (email to registrar@nwmaritime.org)

Salish Sea Expeditions and School Programs

- **NWMC Cancellation:** If NWMC must cancel the program, for reasons other than force majeure, the entire program fee including the deposit will be returned to you. Every effort will be made to conduct the full program as arranged or provide alternative dates when possible.
- **Force Majeure:** In the event of a cancellation due to force majeure, only 50% of your program fee is refundable. Translation: this would be applicable if the Governor declared mandatory restrictions on school programs, travel etc...
- **Client cancellation:** If NWMC is unable to fill the your program dates, payments due at the time of cancellation are nonrefundable.
- Cancellations must be received in writing (email to registrar@nwmaritime.org) and received in writing within the notice period specified in the contract.
- **COVID-19 Contingency plan:** In light of us all working through this outbreak together, while we can't offer refunds for last minute cancellations, we are offering credit towards future programs. Please ask about options to reschedule. Priority for rescheduling for a program at a later date will be based on availability. If NWMC can fill your program dates, your payments less the deposit will be refunded.
- Cancellations must be received in writing (email to registrar@nwmaritime.org) and received in writing within the notice period specified in the contract.